

## London Borough of Bromley

### PART 1 - PUBLIC

#### Briefing for Care Services Policy Development and Scrutiny Committee Tuesday 10 January 2017

## CARE SERVICES PORTFOLIO PLAN MID-YEAR UPDATE 2016/17

Contact Officer: Angela Buchanan, Head of Service, Planning and Development:  
Tel: 020 8313 4199 E-mail: [angela.buchanan@bromley.gov.uk](mailto:angela.buchanan@bromley.gov.uk)

Chief Officer: Ade Adetosoye OBE, Deputy Chief Executive and  
Executive Director Education, Care and Health Services  
Tel: 020 8313 4652 E-mail: [ade.adetosoye@bromley.gov.uk](mailto:ade.adetosoye@bromley.gov.uk)

### 1. Summary

- 1.1 This report provides Members with the most recent update on progress against the actions contained within the Care Services Portfolio Plan, and the work being taken forward between January and June 2017 (Appendix 1).

### 2. THE BRIEFING

#### 2.1 Progress on the current Care Services Portfolio Plan

The 2016/17 Care Services Portfolio Plan details the six priority outcomes and supporting aims for the Care Services Portfolio as agreed in October 2016.

**Outcome 1:** With Health partners, focus on wellbeing and prevention to improve health outcomes for the residents of Bromley

**Outcome 2:** Fulfilling our duty of care to ensure the health, wellbeing and achievements of our vulnerable children

**Outcome 3:** Provide the best possible service to deliver support to all children and young people

**Outcome 4:** Ensure the provision of high quality locally relevant information and advice about care and support need to enable choice and control

**Outcome 5:** Ensure that people with care and support needs, and those whose circumstances make them vulnerable, can live their lives to the full and are protected from avoidable harm

**Outcome 6:** People experiencing housing difficulties are assisted with advice and support aimed at maintaining or securing a home and avoiding crisis

The six priority outcomes detailed above remain aligned to the national areas covering housing, adults and children's social care, and reflect the Government's outcome frameworks for these services. They take account of the Department of Health, and the Department for Communities and Local Government guidance for the integration of local health and social care together with the requirements of adult social care services as defined by the Care Act 2014, which modernised existing laws around adult social care and introduced new duties for local authorities from April 2015. The direction of travel, in response to the Ofsted inspection of 'Services for children in need of help and protection, children looked after and care leavers and the review of the effectiveness of the Local Safeguarding Children Board' remains at the heart of Outcomes 2 and 3, supporting our ambitions for the children of Bromley.

## 2.2 Progress on the 2016/17 Care Services Portfolio Plan

A summary report is attached as Appendix 1; it highlights the key areas of progress thus far. Of the 52 actions to be progressed before the end of November 2016, 36 are on track with 16 actions requiring more work in the second half of the year.

Progress has been achieved across a range of areas and in terms of direct impact for our adult and children social care service users, the highlights are:

- Launch of the Dementia Hub in July 2016 supporting 176 service users and 132 carers to ensure that support planning is in place, which will allow people to remain independent for as long as possible. The service provides a 'one stop shop' in terms of information, advice, support and planning for people with dementia and their carers immediately following diagnosis.
- 3,343 eligible people received an NHS Health Check.
- 80 pupils enabled to become independent travellers opening up opportunities to participate in further and higher education, work experience/employment opportunities.
- Over 50% of Special Educational Needs statements in the statutory specified groups have been converted to Education, Health and Care Plans.
- Improved outcomes for vulnerable people through the delivery of over 80 awareness/training sessions to partners and groups within the community focusing on the community responsibility for safeguarding vulnerable adults. These sessions reached 1,944 delegates.
- Successfully delivered housing advice and homelessness prevention to assist 964 households to remain in their home or secure alternative accommodation.

There are areas that remain a challenge in the Care Services Portfolio. These include assisting the number of people experiencing housing difficulties and ensuring adequate provision of foster placements.

- **Housing:** Whilst 964 households have been supported to remain in their home or secure alternative accommodation, prevention work is becoming increasingly difficult due to the increase in private rental sector evictions.
- **Children's Social Care:** Challenges remain to increase the number of in-house foster carers to a level that reflects the needs of all Bromley's children in care, including emergency, short-term and long-term placements, family and friends carers, children with disabilities and parent & child placements. Work continues to explore ways to

continually attract new carers to Bromley, both to replace carers that have decided to retire from fostering and to meet the needs of children and young people requiring placements. Recruitment strategy is planned to encourage new foster carers into the role.

These challenges have been represented across the 16 actions which have been marked as Amber. The focus of the first half of 2017 will continue to be to provide sharper focus on action delivery and quality, to achieve the shared goals of being ambitious for the children of Bromley and supporting people to remain independent for as long as they can.

2.3 The PDS Committee and Executive have received reports on areas covered within this report; the table below provides further details:

<b>PDS number</b>	<b>Meeting Date</b>	<b>Agenda Item</b>	<b>Report Title</b>
ED 16019	8 <sup>th</sup> March 2016	7	<a href="#">Update on Youth Offending Services Improvement Plan</a> <a href="#">Appendix 1 - Improvement Plan</a>
CS 16020	10 <sup>th</sup> March 2016	7a	<a href="#">Budget Monitoring 2015/16</a> <a href="#">Appendix 1</a>
CS 16025	10 <sup>th</sup> March 2016	7e	<a href="#">Health Visiting and National Child Measurement Programme</a>
CS 16052	10 <sup>th</sup> March 2016	7k	<a href="#">Dementia Post Diagnosis Service</a>
CS 16026	10 <sup>th</sup> March 2016	7o	<a href="#">Draft Joint Strategy for Carers</a>
CS 17009	28th June 2016	11c	<a href="#">Fostering Service Annual Report 2015/16 (Covering Report)</a> <a href="#">Fostering Service Annual Report (Appendix 1)</a>
CS 17010	28th June 2016	11d	<a href="#">Adoption Service Annual Report 2015/16 (Covering Report)</a> <a href="#">Adoption Service Annual Report (Appendix 1)</a>
CS 17011	28th June 2016	2	<a href="#">Virtual School Annual Report 2015/16 (Covering Report)</a> <a href="#">Virtual School Annual Report 2015/16 (Appendix 1)</a> <a href="#">Virtual School 2015/17 Development Plan</a> <a href="#">Virtual School 2015 Progression Commentary</a>
CS 17036	13th Sept 2016	22	<a href="#">Ofsted Inspection of Children's Services</a>

CS 17053	15 <sup>th</sup> Nov 2016	46a	<a href="#">Care Services Portfolio Budget Monitoring 2016/17</a> <a href="#">Care Services Portfolio Budget Monitoring Summary</a>
CS 17056	15th Nov 2016	46b	<a href="#">Update on Tackling Troubled Families</a>
CS 17055	15th Nov 2016	46c	<a href="#">Drawdown of Homeless Contingency Needs Grant</a>
CS 17062	6 <sup>th</sup> Dec 2016	3a	<a href="#">Children's Services Improvement Plan update (Covering Report)</a> <a href="#">Children's Services Improvement Plan Monitoring Report</a>